
SHELBURNE KEY ACCOMPLISHMENTS

Provided Accessible Customer Service training to all staff

IASR Policies created and adopted

Developed a multi-year accessibility plan

Embedded accessibility requirements into the procurement process

New websites are compliant with Web Content Accessibility Guidelines (WCAG) 2.0 Level AA

Accessible document training provided to key staff

Developed policy for municipal employees who have a disability and require assistance in evacuating the building in an emergency situation

Have a process in place to create individual accommodation plans for employees with disabilities

Consultation with Accessibility Advisory Committee for major developments

As of December 31, 2022