*A People Place, A Change of Pace*

# SHELBURNE
ONTARIO, CANADA

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shelburne.ca
haveyoursayshelburne.ca

# TOWN PAGE

**203 MAIN STREET EAST, SHELBURNE ON L9V 3K7 | PHONE: 519-925-2600 | FAX:519-925-6134 | WWW.SHELBURNE.CA**

**COUNCIL 2025 DATES** February 24, March 10 & 24, April 14 & 28, May 12 (Virtual) & 26, June 2 (Virtual) & 23, July 14 & 28, August 25, September 8 (Virtual) & 22, October 6 & 27, November 10 & 24, December 8.

## WINTER SEASON MAINTENANCE

### WINTER MAINTENANCE – HOW YOU CAN HELP

We work hard to clear snow and ice from the roads. Sometimes, it can be difficult because of many reasons. Please wait 24 hours after a snowstorm before asking for snow to be cleared.

To help us remove snow quickly, you should:

- Don't park on the road. It makes it hard to clear snow. You can't park on the road from midnight to 8:00 am (By-Law #8-1983).
- Don't put garbage bins on the road, sidewalks, or snowbanks.
- Make sure your car doesn't block sidewalks or roads.
- Keep fire hydrants and drains clear.

- Don't put snow on the road. Put all snow on your property. You need to clear your driveway and the entrance.
- Be polite and give snowplows lots of space. They are working to keep roads safe.
- Be patient. We have a plan to clear roads. Main roads like Greenwood Street, Fiddle Park Lane, Simon Street, and Victoria Street will be cleared first. Then we will clear local streets, crescents, and courts.
- Be kind. Our staff works hard to clear roads and sidewalks as fast as they can.

If you have questions or concerns, contact jkaske@shelburne.ca or call 519-925-2600 ext. 261.

## frozen pipes?

### FROZEN PIPES?

Due to the lower temperatures, please be aware that the pipes in your home may freeze if they are unprotected. Here are some steps to avoid frozen pipes:
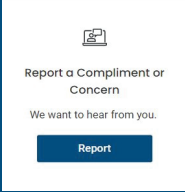
- Ensure areas that contain indoor water pipes are kept above 8ºC, especially near the water meter.
- Keep garage doors closed if there are water supply lines in the garage.
- Open kitchen, bathroom and laundry cabinet doors to allow warm air to circulate around the plumbing.
- If leaving for an extended period of time have someone check your home regularly and see the advice of a plumber on how to safely protect your pipes while away.
- Call the Town Water Department if you have any questions or need assistance: 519 925 2600 x 231 or after hours 519-938-0124

Visit shelburne.ca for full details.

**Report a Concern**

Report a Compliment or Concern

We want to hear from you.

Report

Visit Shelburne.ca

#### REPORT A CONCERN

Contact the Town's Operations Team for issues regarding snow clearing, grass damage or any other maintenance concerns. Report A Concern online.

For more information visit shelburne.ca

## BE A HYDRANT HERO

Keep hydrants clear of snow

Help keep our community safe this winter by clearing snow from fire hydrants and catch basins.

In an emergency, every second counts. By keeping fire hydrants visible and accessible, you ensure that emergency services can respond quickly.

Clearing snow from catch basins helps prevent street flooding and icy road conditions, making our roads safer for everyone.

Let's work together to keep our neighborhood safe and sound!

Thank you.

The SDFD and Town of Shelburne Utilities staff thank all residents who take the time to clear the snow from their hydrants. Your efforts make a significant difference in keeping our community safe.

We kindly ask for your continued support and help in this crucial task throughout the winter season. Your dedication and assistance are greatly appreciated!

For more information or visit our Winter Maintenance webpage https://www.shelburne.ca/en/town-hall/winter-maintenance.aspx.

For more information or visit shelburne.ca



Visit Shelburne.ca



ART UNLEASHED
FENECH DESIGNS
EXPLORE CREATIVITY
8:30 AM to 4:30 PM Upstairs Shelburne Town Hall
203 Main St. East Shelburne
Closed for Lunch 12-1 pm
MAR 10-28

**WINTER PARKING**
**NO PARKING**
**DEC 2 - APR 15**

## Level of Service *Questionnaire*

WE WANT YOUR FEEDBACK

We need your help to shape the future of our town's services!

Tell us what services matter most to you by filling out our questionnaire. Your input is important to know where to focus our efforts and resources.

Open February 6 to March 14, 2025.

Visit: haveyoursayshelburne.ca/level-of-service-resident-questionnaire

**SHOVELLED**

SNOW DOES NOT BELONG ON THE ROADS

We have made every attempt to make all our documents accessible. Please contact us if you require assistance and we will make every attempt to provide this information in an alternate format.